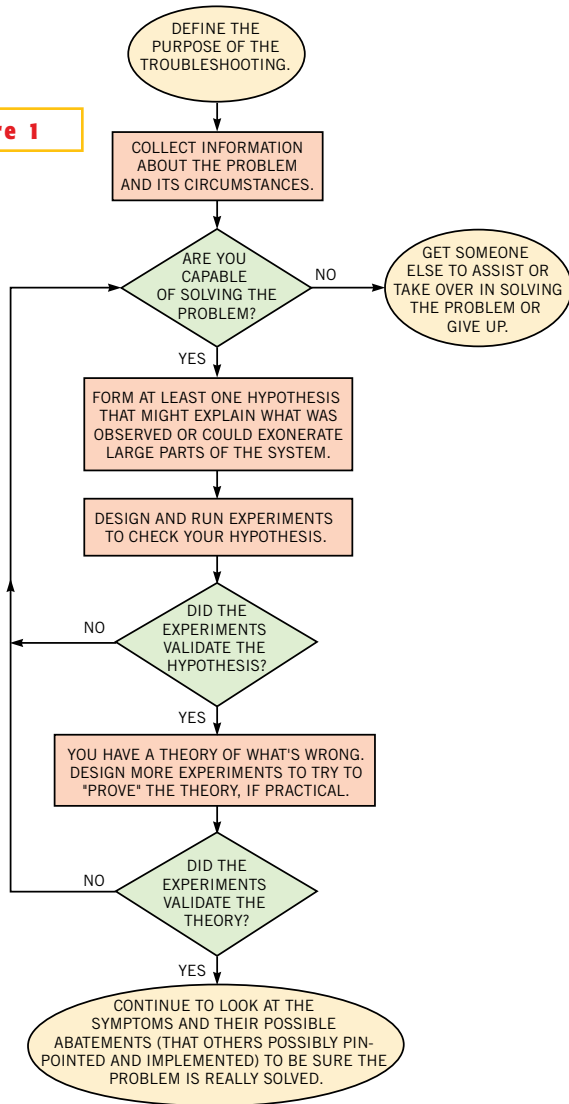


Figure 1



The scientific method for troubleshooting uses linguistics to form useful questions, hypotheses, and theories.